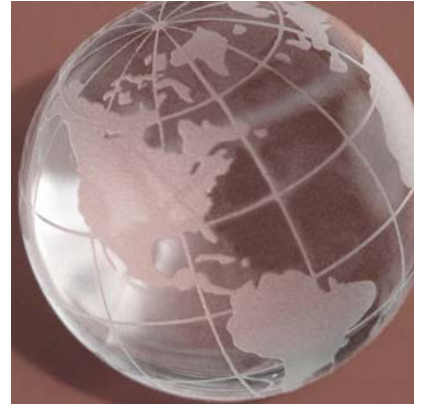


Network Integration Services

- Integrate solutions seamlessly into your network environment
- Maximize the potential of your technology investments
- Minimize disruption to your ongoing operations



Mercury Computer Systems offers a broad range of enhanced support services to augment your internal capabilities and increase your effectiveness. We can help you maximize the potential of your technology investments by providing thorough requirements assessment, expert design, and comprehensive deployment tailored to your precise business needs. Our network integration experts can help you save time and money by ensuring that your solutions are seamlessly integrated into your unique network environment.

Ensuring Total Network Interoperability

You know the importance of cost-effective solutions that provide a clear return on investment. Mercury's Technical Support Engineers (TSEs) work closely with you to develop a detailed business assessment of your network integration requirements. Based on your business needs, the TSE designs an integration solution tailored to your system infrastructure and network environment. We work with you to ensure total network interoperability through the installation, configuration, and operations stages.

Fully Customizable Processes

We tailor our processes, as well as the solution, to your business needs. We work with you to develop the right plan to ensure a scalable, flexible configuration and seamless integration. Our fully customizable processes ensure high-quality end-to-end services with minimal disruption to your ongoing operations. We help you maximize your investments and minimize your downtime and risk.

We can also support your ongoing and future integration needs by developing detailed specifications mapped to your strategic plans.

Support that Spans the Full Product Life Cycle

Mercury's comprehensive set of service offerings is designed to support you throughout the full product life cycle. Our highly qualified support staff is fully trained to address your needs from pre-installation through end-of-life. We offer detailed site assessment and preparation for a seamless startup. Our installation and upgrade services minimize your downtime. Network, applications, systems, and third-party integration services ensure that you are operational quickly and efficiently. Customized training is available to enhance your skills and capabilities as needed. Our onsite, web-based, and call center technical support keep your systems running smoothly. Long-term/life-cycle support services ensure continuity and stability over the full life of your programs.



Our Customers Define Success

“We need excellent, timely and responsive resolution when problems get complex. When things get out into the field and we find problems, Mercury’s field engineers are responsive and capable. We like to have access to onsite support that can deal with our most complex issues.”

Lead Engineer, Systems Group

“You call Mercury with a problem, and someone will call and they’ll do whatever it takes to solve it. They pitch in, especially when they come onsite, and really handle the solution.”

Systems Program Manager

“Sometimes it can be difficult to solve our problems, but from Mercury we get solid support.”

Vice President, Systems Engineering

“Mercury stands behind its products. Mercury always says, ‘We will stick with you until we have the problem solved.’ I work with my customers this way, too. They are good with their delivery projections and good with communications. Their response time and problem resolution have all gone very well for us.”

Chief Engineer

“Having points of contact that really know our business and our needs is the key to great customer support, in our opinion. Mercury’s support engineers are stable, solid, around for a long time, dependable, knowledgeable.”

Senior Systems Engineer

For more information, see your sales representative or call +1 866-627-6951.

Mercury Customer Support – email: support@mc.com – Phone: +1 800-872-0040

About Mercury Computer Systems, Inc.

Mercury Computer Systems (www.mc.com) is the leading provider of computing systems and software for data-intensive applications that include image processing, signal processing, and visualization. We work closely with customers to architect comprehensive, purpose-built solutions that capture, process, and present data for medical, defense, seismic, scientific, and other computationally challenging markets.

Mercury is based in Chelmsford, Massachusetts and serves customers worldwide through a broad network of direct sales offices, subsidiaries, and distributors. We are listed on the Nasdaq National Market (NASDAQ: MRCY). Visit Mercury at www.mc.com.

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